In 2009, population and family planning work in our town, under the leadership of District Committee and District Government and guidance of family planning department of upper authorities, with harmonious family planning as the center, with satisfying the increasing needs for service by populous people at fertile age as the standard, with consolidating quality family planning service as the main rhythm, in accordance of the requirements of legal administration, villager's autonomous management, excellent quality service and comprehensive management, constantly increase serving consciousness and promote our town’s family planning work onto a new level. The following is the report on our town’s 2009 family planning work.

I: Family planning team

1. Town government family planning staff 15 employees, among them are 7 employees in family planning office (1 for director, 2 deputy directors, 3 for mobile population management, 1 statistics); 1 for family planning association and 6 for family planning service center.

2. There are now 32 village (community) family planning administrators, 19 association directors and 12 central household leaders.

II: Accomplishment of various targets

1. According to statistics, there are 19619 permanent residents in our town, 3184 married women. 97 new births (51 male and 46 female), birth rate 4.86%; there are 96 policy allowed births, with a complying ratio of 98.96%; sex ratio of population births is 110:100.

2. 150 cases of “4 procedures” were performed, including male sterilization 4 cases, female sterilization 24 cases, IUD insertion 91 cases, hypodermical 3 cases, induced abortion 7 cases, abortion 4 cases, IUD removal 17 cases.

3. There were 3913 flown in people (including 2812 fertile-aged women), 44 births (28 males and 16 females), 30 people received free “4 procedures” including 2 induced abortion, 3 abortions, 21 IUD insertions, 4 sterilizations and 21 people for free use of contraceptive medicine or medicine and tools. 796 family planning management contracts were signed. There were 2812 flown-in fertile-aged women who are listed as managed, the management ration is 100%; among them 1628 are certificate holders, certificate holding rate is 58.9%, certificate check-up 1628 people, check up ration is 100%. 2812 migrant population information should be submitted and 2812 have been submitted, there should be 12 feedbacks and 12 feedbacks were done. The submission ratio and feedback ratio both reached 100%. Permanent residents flew out 18 people and 18 certificates were issued, a 100% ratio.

4. From January to September, town financial bureau invested family planning fee of RMB600,000 and RMB30 family planning expenses were invested per capita.
5. 2009 one-child bonus should be paid RMB22,500, and RMB22,500 was paid, reward ratio is 100%; the two girls sterilization family bonus should be RMB10,500 and RMB10,500 was paid, reward ratio is 100%. There are 64 rural families that are target for family planning bonus and assistance. They have been located according to procedures and RMB100/person was paid as bonus and assistance allowances. In accordance with the District’s social assistance policy for family planning families, in 2009, we have applied “happiness project” loan of RMB9,000 for 3 families that have blood-producing capability, and family planning minimum insurance for 35 family planning hardship families, and rural medical insurance assistance allowance for 1076 one-child families and two girls sterilization families and during the Spring Festival period, we have united the three levels: district, town and village (community) and delivered allowance for 47 family planning hardship families.

6. 2009 annual social foster fee should be collected from 12 people, amount to be collected is RMB407,500, RMB290,100 have been collected, collection ratio is 71%.

7. Family planning administrators in the whole town, family planning association director, central household leaders have been 100% actualized with their treatment and we have realized to offer family planning administrators the same treatment as the major village carders and full amount is paid on schedule.

III: Major work accomplishments

1. Uniform thought and good leadership. Comprehensive realize family planning target responsibility system, forming a situation where the first leader of the party and the government operate in person and generally responsible, and family planning specialized deputy secretary is specifically responsible, and family planning team and village (community) cardres perform with all their strength, and departmental units cooperate. Major leaders of the party and government personally coordinate the key points and hard points of family planning work and actualize responsibility in place and measures in place and investment in place. According to the spirit of Work plan of total reinforce population and family planning work, overall solution to the population issue stipulated by district committee and district government, our town promoted greatly the treatment for village level family planning administrators. Apart from actualizing the policy that village (community) family planning administrators enjoy the same treatment as the major leaders in the village (community), we also actively cooperate with district family planning bureau and applied retirement allowances for specialized family planning administrators who have worked on family planning position for over 20 years, and have consequently greatly increased initiative and activities of the village (community) family planning administrators.

At the same time, in comparison with population and family planning duty report delivered at the beginning of the year, family planning provincial inspection plan and family planning national excellence standard, we conducted serious study and in-depth discussion and increase work input and organize town and village (community) family planning staff to reform and standardize town and village (community) family planning record book,
which reinforced and promoted regular work of family planning and achieved obvious effects.

2. Powerful publicizing and strengthening atmosphere. Develop new marriage and birth trend into tens of thousand families and care for girls action, promote the social effect of family planning publicizing work. We center on town family planning service center and supported by village (community) population school, make a lot of efforts in promoting awareness ratio on family planning knowledge by family planning carders and fertile-age people. We produced some publicizing products liked by the people and publicize in villages and families. We deliver family planning publicizing products into households, distributing small paper fans, aprons, bath-caps, shopping bags. We hold favorable policy seminar for all village (community) one-child families and two girls sterilization families in the town. We organize marriage fertile-aged women to take basic family planning knowledge test and produce family planning publicizing boards and on big festivals we accompany the city and district family planning bureau and hold rural family planning award policy and birth health consultant activities and promote the people's new style marriage and birth concepts.

3. Excellent service to satisfy needs. Develop excellent family planning service and correct guidance for contraceptive measures, going into villages and families to guide on contraception and birth control and quality birth, quality education and quality nurture. Pro-procedure visits and free general gynecological disease check-ups are conducted, improve town family planning service center and village service office hardware and software and make standard and scientific service system and improve cardre-people relation and promote people activity to voluntarily comply with family planning. Creat excellent family planning service windows. Satisfy and make convenience to people’s needs to family planning service according to the requirements of four goods and one satisfaction (good environment, good technique, good service, good management and people’s satisfaction) and five ones (one smiling face, one greeting, one chair, one cup of water, one second waiting time upon arrival).

4. Medical medicine and tool management to increase efficiency. Increase family planning medical medicine and medicine and tools management and service work. Under the guiding principle of “mainly contraception, comprehensive measures, differentiate for different people, and voluntary options”, establish people-oriented excellent service, through training village (community) medical medicine and medicine and tools management staff, strictly deliver management of medical medicine and medicine and tools and free delivery and reinforce people’s contraceptive knowledge and satisfy the need for contraceptive medicine and medicine and tools by permanent and mobile population and increase use and effect fully of contraceptive medicine and medicine and tools.

5. Work appraisal, open and transparent. Develop democratic work appraisal, distribute survey forms on work appraisal and democratic work appraisal recommendation forms and hold seminars and investigate publicly and privately and collect comments, self-investigate and self-correction and reforms to make people understand the needs for family planning work so as to be more favorable for family planning work. Especially follow evaluation and match standards of Fuzhou city basic level family planning civilization
window, standardize window construction, system construction, team quality and service attitude.

6. Management by law, civilized enforcement. Administrate by law and enforce correctly to make enforcement standard, civilized and, the process are legal, document and files are complete and try hard to increase collection ratio on social foster fee and at the same time, submit those to the court for forced enforcement who have money but refuse to pay. There are consecutive years of non-violation to administration actions.

7. Interest oriented and effective safeguard. To let family planning families feel politically glorious, financially beneficial and live happily, our town follow the “8 systems and 5 key projects” requirements by the district population and family planning, continuously upgrade and perfect interest oriented mechanism and make one-child families, two girls sterilization families, abandon-birth families enjoy benefit by family planning benefit policy and form the family planning interest oriented and social safeguard mechanism with government support, department participation and joint management.

8. Team construction and upgrade qualification. Reinforce family planning team construction and constantly upgrade town and village (community) family planning staff’s work standard and business qualification and improve family planning month regular meeting and increase family planning carders’ training on family planning law, statutory rule study and training. Regularly or irregularly choose family planning office and service center staff to receive training in the city and district and continuously upgrade their business level. Guided by the principle of “county management, town employment and village use” for family planning administrators, conduct pre-position training, sign family planning administrator contract and issue employment certificate and reform well village (community) family planning administrator management system reform.

9. Comprehensive management and upgrade quality. To suit mobile population family planning work, this year our town developed one-stop mobile population service management work, which involve various departments like town family planning, comprehensive administration, public security, and labor. Organized mobile population for family planning knowledge training; through multiple channels go into companies and deliver service to door and send contraceptive, excellent birth and nurture and birth health knowledge to service targets; organize and coordinate town police station, village (community) staff to conduct regular or irregular blanket inspection from the 18th to 20th of each month on mobile population and further standardize our town’s mobile population family planning management work, upgrade overall management and service level.

10. Progress with the times and create and initiate. To be more suitable for new-era population and family planning work, promote service level for mobile population. To continuously create and develop and promote overall level of family planning work. Firstly, develop town, village (community), enterprise family planning associations to work with “three united creations” as media, and put service into changing people’s birth concepts and effectively promote people’s activity to “give less births to make fortune fast”. Secondly, develop “birth care actions”, center on people’s birth, life and labor activities and promote family planning excellent service to meet needs of fertile-aged people. Thirdly, develop “new rural new family” work, and sign with 487 targets in 17 villages of the town Family Planning New Rural and New Family Plan Book. Accomplish solving fertile-aged people’s hot point and
hard point issues and at the same time, promote self influential and encouraging strength.

IV: Existing problems

Over the year, although our town’s population and family planning work has made prominent progress, there are still some problems and difficulties, mainly in following respects: publicizing and education work is not deep enough; double check-ups and four procedures are not 100% in place; social foster fee collection still have some difference from goal, mobile population management and service is not in full position. These difficulties and issues are yet to overcome and resolve in our future work.

V: 2010 working thoughts

1. Unify thoughts and promote recognition. With national family planning excellence service area as the platform, enhance stress and responsibility of population and family planning work, with excellence service as main rhythm, policy complying ratio as the focus, reinforce basic management and stabilize and promote our town’s total level of population and family planning work.

2. Enhance leadership and actualize responsibility. the first leader of the party and the government in town, villages and communities take general charge and operate in person, and family planning specialized leaders are specifically responsible, actualize target responsibility system level be level, do the real and actual work, focus on key points and create and initiate to promote our town’s population and family planning work for new breakthrough and development.

3. Reinforce publicizing and enhance atmosphere. Use the activity “marriage and birth new trend into tens of thousand families” as carrier, form publicizing structure. Continue to use big festivals and enter village and households to publicize family planning law and rules and basic knowledge and materially change people’s concepts on marriage and births and promote overall awareness on family planning by cardres and the people and bring family planning into people’s heart and enhance government’s influence and bring the national policy into thousands of families and homes and civilized marriage and birth concepts into people’s hearts.

4. Make foundation firm and emphasize national excellence. Develop work and promote family planning excellence service work with “three majors” principles of family planning. Reinforce double check-ups, four procedures basic work using multiple channels and means and enhance pregnancy tracking and management work and eliminate happening of out-of-policy births.

5. Human-oriented and excellence service. Conscientiously comparing national excellence standard, develop excellence work with technical service as emphasis and serve the majority fertile-aged people better and meet the ever-growing family planning needs of fertile-aged people and realize “star level” management on family planning service centers.

Since 2009, although we made achievements, we still have a way to go. For existing problems, we need to enhance leadership, itemize tasks, reinforce responsibility, increase investment, enforce award and punishment, comprehensively promote our town’s population and family planning work.
level and create a good population environment for the continuous development of the whole town’s economic society.

Tingjiang Town Government

December 1, 2009
福州市马尾区亭江镇人民政府文件

亭江镇2009年计生工作情况汇报

2009年以来，我镇人口和计生工作在区委、区政府的领导下，在上级计生部门的指导下，在各单位、各部门的配合下，以和谐计生为中心，以满足广大育龄群众日益增长的服务需求为标准，以巩固国家计生先进服务区为目标，以强化计划生育优质服务为主旋律，按照依法管理，村民自治，优质服务，政策推动，综合治理的要求，不断增强服务意识，促进我镇计生工作再上新台阶。现将我镇2009年计生工作情况汇报如下：

一、计生工作队伍

1. 镇机关计生工作人员15人，其中计生办7名（设主任1名，副主任2名，流动人口管理3名，统计1名）；计生协会1名、计生服务中心6名。

2. 现有村（社区）计生管理员32名，协会会长19名，中心户长121名。

二、各项指标完成情况

1. 据统计，我镇常住总人口为19619人，已婚育妇3184人。人口出生97人（其中男51人，女46人），出生率4.86％；政策内出生96人，政策符合率为98.96％；人口出生性别比为110：100。

2. 落实“四术”150例，其中男扎4例，女扎24例，上环91例，皮埋例，引产7例，人流4例，取环17例。

3. 流入人口3913人（其中已育龄妇女2812人），出生44人（男28人，女16人），免费落实“四术”30人，其中引产2人，人流3人，上环21人，结扎4人，免费使用避孕药具21人。签订计生管理合同796份。已育龄妇女流入并列入管理2812人，管理率100％；其中持证1628
人, 持证率58.9％，验证1628人，验证率100%。流动人口计生信息
应提交2812人，已提交2812人，应反馈12人，已反馈12人，提交率
和反馈率均达到100%。常住流出18人，办证18本，为办证率100%。
4. 2009年1月至9月，镇财政投入计生经费60万元，平均人均投
入计生经费30元。
5. 2009年独生子女法定奖励应兑现22500元，已兑现22500元，
兑现率100％；二女扎户法定奖励应兑现10500元，已兑现10500元，
兑现率100％。农村60周岁计划生育奖励扶助对象共64户，已按程序
确认对象并落实发放每人每月100元奖励扶助金。按照区计划生育家
庭的社会救助政策，09年至今共为3户有造德能力的计生户申请了
“幸福工程”贷款9000元，为35户计生困难户申请了计生低保，为
1076户独生子女户和二女扎户申请了农村医疗保险补助，并于春节期间由区、镇、村(社区)三级联手对47户计生困难户发放慰问金
14100元。
6. 2009年度应征社会抚养费12人，应征金额40.75万元，已征
29.01万元，征收率71%。
7. 全镇计生管理员、计生协会会长、中心户长100%落实待
遇，并做到计生管理员与村主干享受同等待遇，按时足额发放。
三、主要工作情况
1. 统一思想, 领导有方。全面落实计生目标责任制，形成党政
一把手亲自抓、负总责，计生分管副书记具体抓，计生队伍和村(社
区)干部全力抓，部门单位配合抓的工作局面。党政主要领导亲自协
调计生工作中的重点、难点问题，切实做到责任到位、措施到位、
投入到位。根据区委、区政府制定的《关于全面加强人口与计划生
育工作 统筹解决人口问题的实施意见》精神，我镇大力提高村级
计生管理员待遇，除坚持落实“村(社区)计生管理员享受村。(社区)
主干同等待遇”政策外，还积极配合区计生局，对在计生岗位工作
20年以上的计生专职管理员给予申请退休生活补助金，从而极大地
提高了村(社区)计生管理员的工作主动性和积极性。
同时，对照年初区下发的人口和计划生育责任书、计生省检方案、计生国优标准，进行认真学习，深入探讨，加大工作力度，组织镇、村（社区）计生工作人员进行认真整改，规范镇、村（社区）计生台帐，加强和促进了计生经常性工作，并取得显著成效。

2. 宣传有力，强化氛围。深入开展婚育新风进万家活动和关爱女孩行动，努力提高计生宣传工作的社会效益。我们以镇计生服务中心为纽带，村（社区）人口学校为依托，着重在提高计生干部和育龄群众计生知识知晓率上下功夫，制作了一批受群众欢迎的计生宣传品，进村入户宣传。开展计生宣传品进家活动，下发印有计生知识的小折扇、围裙、浴帽、环保购物袋等，召开全镇村（社区）独生子女户、二女扎户奖励优惠政策宣传座谈会，组织已婚育妇进行计生基础知识考试，制作计生宣传牌；并利用重大节日和市、区计生局一道，在亭头社区、闽安村市场开展农村计生奖励扶助政策和生殖健康咨询活动，增强群众新型的婚育观念。

3. 优质服务，满足需要。深入开展计生优质服务，正确指导避孕方法知情选择，下村入户指导避孕节育，优生优育优教，开展术后随访和免费普查妇科病，改善镇计生服务所和村服务室硬件和软件建设，制定规范科学的服务制度，扩大服务范围，较好地改善干群关系，提高了群众自觉执行计划生育的积极性。同时加大力度创建计生优质服务窗口，按照“四优一满意”（环境优美、技术优良、服务优质、管理优秀和群众满意）和“五个一”（一张笑脸、一声问候、一把椅子、一杯开水、一到即办）的要求，满足和方便育龄群众对计生服务的需求。

4. 药具管理，提高效率。加强计生避孕药具管理和服务工作。在“避孕为主，综合措施，因人制宜，自愿选择”的方针指导下，树立以人为本优质服务的思想，通过加强对村（社区）药具管理人员的业务培训，严格避孕药具的管理和免费发放工作，强化育龄群众的避孕知识水平，满足常住人口和流动人口对避孕药具的需求，充分提高避孕药具的使用率和有效率。

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5. 行风评议，公开透明。开展民主评议行风活动，以无记名方式发放市民主评议行风问卷调查表和民主评议行风征求意见表，同时召开座谈会、明查暗访、征求意见、自查自纠及整改落实，使群众既明白国家计划生育法律法规，又了解群众对计划生育的需求，更有利于计生工作。特别是按照福州市基层计生文明窗口评比标准，进行规范窗口建设、制度建设、队伍素质和服务态度。

6. 依法管理，文明执法。根据规定进行依法行政，正确执法，使执法规范文明、程序合法、案卷齐全，努力提高社会抚养费征收到位率。同时对有钱而又抗缴对象提交法院强制执行，已连续多年无发生违法行政行为。

7. 利益导向，保障有力。为了使计生户真正感受到计划生育在政治上的光荣，经济上实惠，生活上幸福，我镇按照区人口和计划生育的“八项制度”和“五大工程”要求，不断促进和完善利益导向机制，使全镇的独生子女户、二女结扎户、放弃再育和一户受惠于计划生育优惠政策，并得到“三结合”的帮助，并全面、及时、准确落实计划生育优惠政策，形成了政府支持、部门参与、齐抓共管的计划生育利益导向和社会保障机制。

8. 队伍建设，提高素质。加强计生队伍建设，不断提高镇、村（社区）计生工作人员的工作水平和业务素质，完善计生月例会制度，加强计生干部计生法律、法规学习和培训。定期或不定期地选送计生办和服务中心的工作人员到市、区培训学习，不断提高他们的业务水平。同时，按照计生管理员“县管、镇聘、村用”的原则，进行上岗培训，签订计生管理员合同，发放聘任证书，做好村（社区）计生管理员管理体制改革。

9. 综合治理，提高水平。根据流动人口计生工作特点，今年我镇开展流动人口一站式服务管理工作，镇计生、综治、公安、劳动等部门参加。组织流动人口进行计生知识的培训，通过多种渠道深入企业，送服务上门，将避孕节育、优生优育、生殖保健知识送到服务对象手中；组织协同镇、派出所、村（社区）工作人员于每月18-20
日对流动人口计生工作进行拉网式的定期检查或不定期督查，进一步规范我镇流动人口计生管理工作，提高管理和服务的整体水平。

10. 与时俱进，开拓创新。增强适应新时期人口和计生工作，着力提高流动人口服务水平。不断创新发展，促进计生整体水平。首先，开展镇、村（社区）、企业计生协会以“三联创”工作为载体，把服务融入转变群众生育观念之中，有效调动群众“少生快富”的积极性。其次，开展“生育关怀行动”工作，围绕群众生产、生活、生育的活动，促进计生优质服务，满足育龄群众的需求；第三，大力开展“新农村新农村”工作，与全镇17个村487名对象签订《计划生育新农村新家庭计划书》。做到既解决育龄群众的热点难点问题，又切实提高自身的影响力和号召力。

四、存在问题

一年来我镇人口与计划生育工作虽取得了显著提高，但距离上级要求还有一定差距，还存在着一些困难和问题。主要有以下几方面：宣传教育工作不够深入；双查、四术还没有100%到位；社会抚养费征收工作离目标还有差距；流动人口管理和服务还不够到位。这些困难和问题，还有待在下一步的工作中加以克服和解决。

五、2010年工作思路

1. 统一思想，提高认识。以国家计生优质服务区为平台，增强人口和计生工作的紧迫感和责任感，以优质服务为主旋律，以政策符合率为重点，强化基础管理，巩固和提高我镇人口和计生工作整体水平。

2. 加强领导，落实责任。镇、村、社区党政一把手负总责、亲自抓，分管领导具体抓，层层落实目标责任制，真抓实干，重点突出，开拓创新，推进我镇人口和计生工作取得新的突破和发展。

3. 加强宣传，提高氛围。以“婚育新风进万家”活动为载体，构建宣传格局。继续利用重大节日和进村入户宣传计生法律法规和计生基础知识，切实改变群众的婚育观念，全面提升干部和群众计生知晓率，使计生政策深入人心，增强政府的号召力，使国策进入
千家万户，文明婚育观念深入人心。

4. 夯实基础，巩固国优。以计生‘三为主’”开展工作，推进计生优质服务工作。多渠道、多方式加强双查、四术基础工作，强化孕情跟踪管理工作，杜绝政策外生育的发生。

5. 以人为本，优质服务。认真对照国优标准，开展以技术服务为重点的优质服务，更好地为广大育龄群众服务，满足育龄群众日益增长的计生需求，实现计生服务中心的“星级”管理。

2009年以来，我们虽然取得了成效，但仍还有一定差距。针对存在的问题，还需加强领导，采取措施，分解任务，强化责任，加大投入，严格奖惩，全面提升我镇人口和计划生育工作水平，为实现全镇经济社会的可持续发展创造良好的人口环境。
CERTIFICATE OF ACCURACY

I, Tom Zhang, being duly sworn, depose and say that I am competent with the Chinese language and the English language.

I certify that I am competent to translate from the following attached documents in the Chinese language into the English language and the translations are true and accurate to the best of my ability:

______________________________
Tom Zhang